

CC2 Behavioural Management - Participants with Challenging Behaviour

Purpose

1. To identify and appropriately manage participants with challenging behaviour and provide accurate documentation of such behaviour.

Alignment with Practice Standards

1. Module 2: Provider Governance and Operational Management
2. Module 3: Provision of Supports
3. High Intensity Daily Personal Activities

Legislative Alignment

1. National Disability Insurance Scheme Act 2013
2. Work Health and Safety Act 2011 (Cth)
3. Work Health and Safety Regulations 2011 (Cth)

Key Responsible Executive

Chief Executive Officer

For More Support

Head of Multidisciplinary Care

Policy Statement

1. This policy applies to Management, all registered nurses and care staff, all SAVVY employees and volunteers, Local medical officers (LMOs) and other health professionals as required.
2. Challenging behaviour is defined as any behaviour exhibited by an individual which places them personally at risk or places other participants, staff, volunteers or any individual at risk.

Procedures

1. Management or designated Registered Nurse will be responsible during intake for identifying and documenting any known challenging behaviour.
2. Management will be responsible for the education of all staff regarding basic challenging behaviour management techniques.
3. The registered nurse will be responsible for contacting the Dementia Behaviour Management Advisory Service (DBMAS-Illawarra Mental Health), psychologist and psychogeriatrician, if necessary, for intervention and assessment of participants exhibiting challenging behaviour.
4. The registered nurse will be responsible for notifying LMO of recommended intervention methods/techniques.
5. LMO will be responsible for orders and documentation of appropriate management methods for participants with challenging behaviour.
6. The registered nurse will be responsible for ensuring all staff that care for the participant with challenging behaviour are aware of such behaviour.
7. The registered nurse will be responsible for implementing orders by LMO.
8. The registered nurse will be responsible for administering any medication ordered by LMO when challenging behaviour presents and alternative management techniques are inappropriate or have been ineffective.
9. The registered nurse will be responsible for notifying LMO of any challenging behaviour, which presents post admission, or the ineffectiveness of any previous orders.
10. The registered nurse will be responsible for accurate documentation of challenging behaviour.
11. RAO together with nursing staff will be responsible for providing diversional therapy and 'suitable management' techniques when appropriate.
12. All staff will be responsible for ensuring their own safety and the safety of all other participants.

References to other SAVVY policies

1. CS3.5 Participant Record Management
2. HR4.17 Information Technology
3. CC1 Behavioural Management

References to other external materials

1. Personal care and clinical procedures manual

Supporting documentation

1. Participant files and intake notes
2. LMO continuous medical history notes
3. Individual participants' medication charts
4. Nursing continuation notes
5. Behaviour monitoring chart
6. Care and service plan
7. participant activity sheet
8. Chemical/physical restraint chart
9. Restraint monitoring chart

Version Control

1. 1 April 2023 - New Policy Creation